ebm-papst Mulfingen GmbH & Co. KG

Bachmühle 2 D-74673 Mulfingen Phone +49 (0) 7938 81-0 Fax +49 (0) 7938 81-110 info1@de.ebmpapst.com www.ebmpapst.com

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5. MAINTENANCE, MALFUNCTIONS, POSSIBLE CAUSES AND REMEDIES

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1. SAFETY REGULATIONS AND INFORMATION

Read these operating instructions carefully before starting work on the device. Observe the following warnings to prevent malfunctions or danger to persons.

These operating instructions are to be regarded as part of the device. The device is only to be sold or passed on together with the operating instructions

These operating instructions may be duplicated and distributed to inform about potential dangers and their prevention.

1.1 Hazard levels for warnings

These operating instructions use the following hazard levels to indicate potentially hazardous situations and important safety regulations:



1

1

1

1 1

2

2

2

2 2

2

2

3

DANGER

Indicates an imminently hazardous situation which will result in death or serious injury if the specified actions are not taken. Compliance with the instructions is imperative.

WARNING

Indicates a potentially hazardous situation which can result in death or serious injury if the specified actions are not taken. Exercise extreme caution while working.

CAUTION

Indicates a potentially hazardous situation which can result in minor or moderate injury or damage to property if the specified actions are not taken.

NOTE

A potentially harmful situation can occur and, if not avoided, can lead to property damage.

1.2 Staff qualifications

The device may only be transported, unpacked, installed, operated, maintained and otherwise used by suitably qualified, trained and authorized technical staff.

Only authorized specialists are permitted to install the device, to carry out a test run and to perform work on the electrical installation.

1.3 Basic safety rules

The safety hazards associated with the device must be assessed again following installation in the final product.

The locally applicable industrial safety regulations are always to be observed when working on the device.

Keep the workplace clean and tidy. Untidiness in the work area increases the risk of accidents.

Note the following when working on the device: ⇒ Do not perform any modifications, additions or conversions on the

device without the approval of ebm-papst.

1.4 Voltage

- Check the device's electrical equipment at regular intervals; see ⇒ Chapter 5.3 Safety inspection.
- Replace loose connections and defective cables immediately.



Electrically charged device

 \rightarrow When working on an electrically charged device, stand on a rubber mat.



Risk of electric shock

CAUTION

Electric charge on capacitor after device is switched off Electric shock, risk of injury

 \rightarrow Discharge the capacitors before working on the device.



WARNING

Live terminals and connections even with device switched off

Electric shock

 \rightarrow Wait five minutes after disconnecting the voltage at all poles before opening the device.

CAUTION

In the event of a fault, the rotor and the impeller will be energized

The rotor and the impeller have basic insulation.

 \rightarrow Do not touch the rotor and impeller once installed.

CAUTION

The motor restarts automatically when operating voltage is applied, e.g. after a power failure. Risk of injury

- \rightarrow Keep out of the device's danger zone.
- \rightarrow When working on the device, switch off the line voltage and ensure that it cannot be switched back on.
- \rightarrow Wait until the device comes to a stop.
- → Install the externally wired thermal overload protector in the control circuit so that following a malfunction the motor does not switch on again automatically after cooling off.

1.5 Safety and protective features



DANGER Protective device missing and protective device not functioning

Without a protective device there is a risk of serious injury, for instance when reaching into the device during operation.

- → Operate the device only with a fixed protective device and guard grille.
- → The fixed protective device must be able to withstand the kinetic energy of a fan blade that becomes detached at maximum speed. There must not be any gaps which it is possible to reach into with the fingers, for example.
- → The device is a built-in component. As the operator, you are responsible for ensuring that the device is secured adequately.
- → Stop the device immediately if you notice a missing or ineffective protective device.

1.6 Electromagnetic radiation

Interference from electromagnetic radiation is possible, e.g. in conjunction with open- and closed-loop control devices.

If impermissible radiation levels occur following installation, appropriate shielding measures have to be taken by the user.

NOTE

Electrical or electromagnetic interference after installing the device in customer equipment.

 \rightarrow Verify that the entire setup is EMC-compliant.

1.7 Mechanical movement



DANGER Rotating device

Risk of injury to body parts coming into contact with the rotor or the impeller.

- \rightarrow Secure the device against accidental contact.
- → Before working on the system/machine, wait until all parts have come to a standstill.

WARNING

Rotating device

Long hair and dangling items of clothing, jewelry and the like can become entangled and be pulled into the device. Injuries can result.

- → Do not wear any loose-fitting or dangling clothing or jewelry while working on rotating parts.
- \rightarrow Protect long hair with a cap.

1.8 Emissions

WARNING

Depending on the installation and operating conditions, the sound pressure level may exceed 70 dB(A).

Risk of noise-induced hearing loss

- \rightarrow Take appropriate technical safety measures.
- → Protect operating personnel with appropriate safety equipment such as hearing protection.
- \rightarrow Also observe the requirements of local agencies.

1.9 Hot surface



CAUTION High temperature on motor housing

Risk of burns \rightarrow Ensure sufficient protection against accidental contact.

1.10 Transport

NOTE

Transporting the device

- \rightarrow Transport the device in its original packaging only.
- \rightarrow Secure the device so it cannot slip, e.g. by using a lashing strip.

1.11 Storage

- ⇒ Store the device, partially or fully assembled, in a dry place, protected against the weather and free from vibration, in the original packaging in a clean environment.
- Protect the device against environmental effects and dirt until final installation.
- We recommend storing the device for no longer than one year in order to guarantee trouble-free operation and the longest possible service life.
- Even devices explicitly intended for outdoor use are to be stored as described prior to commissioning.

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⇒ Maintain the storage temperature, see Chapter 3.5 Transport and storage conditions.



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2. INTENDED USE

The device is exclusively designed as a built-in device for conveying air according to its technical data.

Any other usage above and beyond this does not conform with the intended purpose and constitutes misuse of the device.

Customer equipment must be capable of withstanding the mechanical and thermal stresses that can arise from this product. This applies for the entire service life of the equipment in which this product is installed.

Intended use also includes

- Using the device solely outside of the EU.
- Conveying air at an ambient air pressure between 800 mbar and 1050 mbar.
- Using the device within the permitted ambient temperature range; see Chapter 3.5 Transport and storage conditions and Chapter 3.2 Nominal data.
- Operating the device with all protective devices.
- Following the operating instructions.

Improper use

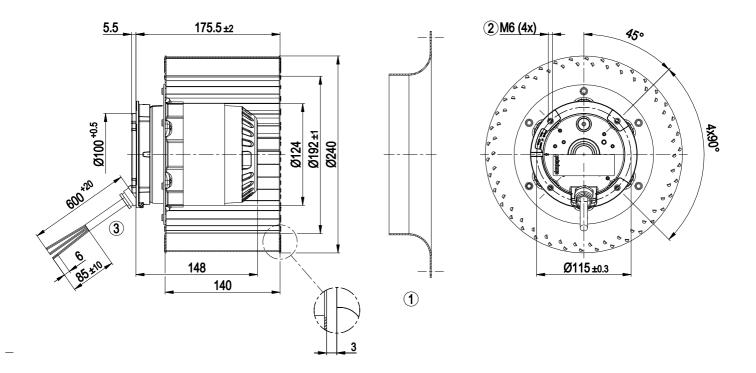
In particular, operating the device in the following ways is prohibited and could be hazardous:

- Operating the device in an unbalanced state, e.g. due to dirt deposits or ice formation.
- Resonant operation, operation with severe vibration. This also includes vibration transmitted to the fan from the customer installation.
- · Conveying air that contains abrasive particles.
- Conveying highly corrosive air, e.g. salt spray. Exception: devices designed for salt spray and correspondingly protected.
- Conveying air with high dust content, e.g. suctioning off sawdust.
- Operating the device close to flammable materials or components.
- Operating the device in an explosive atmosphere.
- Using the device as a safety component or to perform safety-related functions.
- Operation with completely or partially disassembled or manipulated protective devices.
- · In addition, all applications not listed among the intended uses.



3. TECHNICAL DATA

3.1 Product drawing



All dimensions in mm.

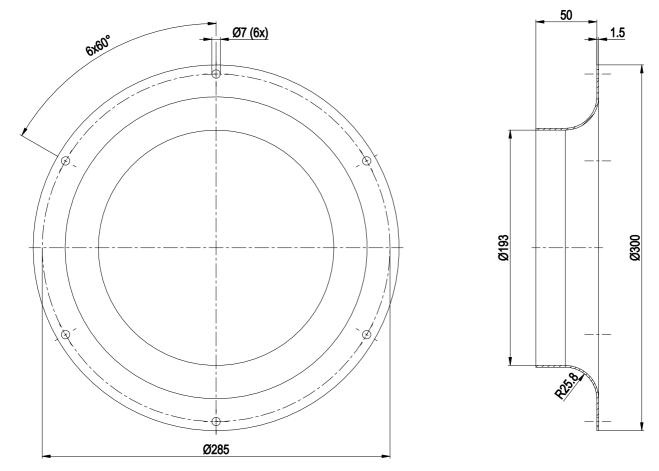
1	Accessory part: Inlet ring 25010-2-4013 not included in scope of delivery
2	Max. clearance for screw 12 mm
3	Cable silicone 6G 0.5 mm ²
	6x splice



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All dimensions in mm.

Accessory part: inlet ring 25010-2-4013 not included in scope of delivery



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3.2 Nominal data

Motor	M4E094-HA	
Phase	1~	1~
Nominal voltage / VAC	230	230
Frequency / Hz	50	60
Method of obtaining data	fa	ml
Valid for approval/ standard	-	-
Speed (rpm) / min-1	1310	1470
Power consumption / W	570	690
Current draw / A	2.48	3.05
Capacitor / µF	10	10
Capacitor voltage / VDB	450	450
Min. back pressure / Pa	0	100
Min. ambient	-40	-40
temperature / °C		
Max. ambient	70	55
temperature / °C		
Starting current / A	6	5.1

ml = Max. load \cdot me = Max. efficiency \cdot fa = Free air cs = Customer specification \cdot ce = Customer equipment

Subject to change

3.3 Technical description

Weight	8.5 kg
Size	250 mm
Motor size	94
	•
Rotor surface	Painted black
Impeller material	Sheet steel, galvanized
Direction of rotation	Clockwise, viewed toward rotor
Degree of protection	IP54
Insulation class	"F"
Moisture (F) /	H1
Environmental (H)	
protection class	
Installation position	Shaft horizontal or rotor on bottom; rotor
	on top on request
Condensation	None
drainage holes	
Mode	S1
Motor bearing	Ball bearing
Touch current	<= 3.5 mA
according to IEC	
60990 (measuring	
circuit Fig. 4, TN	
system)	
Motor protection	Thermal overload protector (TOP) with
	basic insulation
with cable	Variable
Protection class	I (with customer connection of protective
	earth)
Motor capacitor	SO
according to EN 60252-	
1 in safety protection	
class	
Conformity with	EN 60034-1 (2010)
standards	



With regard to cyclic speed loads, note that the rotating parts of the device are designed for a maximum of one million load cycles. If you have special questions, consult ebm-papst for support.

⇒ Use the device in accordance with its degree of protection.

EAC; CCC

Information on surface quality

The surfaces of the products conform to the generally applicable industrial standard. The surface quality may change during the production period. This has no effect on strength, dimensional stability and dimensional accuracy.

The color pigments in the paints used perceptibly react to UV light over the course of time. This does not however in any way affect the technical properties of the products. The product is to be protected against UV radiation to prevent the formation of patches and fading. Changes in color are not a reason for complaint and are not covered by the warranty.

3.4 Mounting data

Strength class of	8.8	
screws		

⇒ Secure the screws against unintentional loosening (e.g. use selflocking screws).

For screw clearance, see Chapter 3.1 Product drawing Any further mounting data required can be taken from the product drawing or Section Chapter 4.1 Mechanical connection.

3.5 Transport and storage conditions

Max. permitted ambient temp. for motor (transport/ storage)	+80 °C
Min. permitted ambient temp. for motor (transport/ storage)	-40 °C



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4. CONNECTION AND STARTUP

4.1 Mechanical connection CAUTION



Cutting and crushing hazard when removing fan from packaging

- → Carefully remove the device from its packaging, by the fan impeller. Strictly avoid shocks.
- → Wear safety shoes and cut-resistant safety gloves.

NOTE

Damage to the device from vibration

Bearing damage, shorter service life

- \rightarrow The fan must not be subjected to force or excessive vibration from sections of the installation.
- \rightarrow If the fan is connected to air ducts, the connection should be isolated from vibration, e.g. using compensators or similar elements.
- \rightarrow Ensure stress-free attachment of the fan to the substructure
- Check the device for transport damage. Damaged devices are not to be installed.
- ⇒ Install the undamaged device in accordance with your application.

NOTE

Motor capacitor

 \rightarrow The product is equipped with a motor capacitor with safety protection class P0/S0 according to EN 60252-1. Take this into consideration when fitting it to the end product on the basis of applicable regulations.



Possible damage to the device

- If the device slips during installation, serious damage can result.
- → Ensure that the device is securely positioned at its place of
- installation until all fastening screws have been tightened.
- The fan must not be strained on fastening.

4.2 Electrical connection



DANGER Voltage on the device

Electric shock

- \rightarrow Always connect a protective earth first.
- → Check the protective earth.



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DANGER Faulty insulation

Risk of fatal injury from electric shock

- \rightarrow Use only cables that meet the specified installation regulations for voltage, current, insulation material, capacity, etc.
- \rightarrow Route cables so that they cannot be touched by any rotating parts.



DANGER

Electrical charge (>50 µC) between phase conductor and protective earth connection after switching off supply with multiple devices connected in parallel. Electric shock, risk of injury

→ Ensure sufficient protection against accidental contact. Before working on the electrical hookup, short the supply and PF connections.

CAUTION

Voltage

The fan is a built-in component and has no disconnecting switch.

- \rightarrow Only connect the fan to circuits that can be switched off with an all-pole disconnection switch.
- \rightarrow When working on the fan, secure the system/machine in which the fan is installed so as to prevent it from being switched back on.

NOTE

Water ingress into wires or cables

Water ingress at the customer end of the cable can damage the device.

 \rightarrow Make sure the end of the cable is connected in a dry environment.



Only connect the device to circuits that can be switched off with an all-pole disconnection switch.

4.2.1 Requirements

- Check whether the information on the nameplate matches the ⇒ connection data.
- ⇒ If the motor run capacitor was not installed by ebm-papst, check whether the information on the motor run capacitor matches the information on the nameplate.
- Before connecting the device, make sure the power supply matches the device voltage.
- Only use cables designed for the current level indicated on the ⇒ nameplate.

For determining the cross-section, note the sizing criteria according to EN 61800-5-1. The protective earth must have a cross-section equal to or greater than that of the phase conductor. We recommend the use of 105 °C cables. Ensure that the minimum cable cross-section is at least

AWG 26 / 0.13 mm².

4.2.2 Residual current circuit breaker (RCCB)



If the use of a residual current device (RCD) is required in your installation, only pulse-current sensitive and/or AC/DCsensitive residual current devices (type A or B) are permissible. As with variable frequency drives, residual current devices cannot provide personal safety while operating the device.





4.2.3 Voltage control



NOTE

Current overshoots may occur if speed control is implemented by transformers or electronic voltage regulators (e.g. phase control). Depending on the type of installation of the device, noise and vibration may also occur in the case of phase control. Vibration can lead to bearing damage and thus premature failure.

4.2.4 Variable frequency drive

Please use a variable frequency drive only after consultation with ebmpapst.



For operation with variable frequency drives, install sinusoidal filters that work on all poles (phase-phase and phase-ground) between the drive and the motor.

During operation with variable frequency drives, an all-pole sine filter protects the motor against high-voltage transients that can destroy the coil insulation system, and against harmful bearing currents.

Heating-up of the motor when using a variable frequency drive must be checked by the customer following installation in the end device.

4.3 Connecting the cables

The device has external leads

- ⇒ First connect the "PE" (protective earth).
- Connect the cables according to your application. When doing so, observe Chapter 4.4 Connection diagram.

4.3.1 Motor protection

CAUTION

Voltage

The device is a built-in component and has no disconnecting switch.

- \rightarrow Connect the device to a suitable tripping unit.
- \rightarrow Only connect the device to circuits that can be switched off with an all-pole disconnection switch.
- → When working on the device, secure the system/ machine in which the device is installed so as to prevent it from being switched back on.

NOTE

Lack of motor protection

Without motor protection, the motor can overheat and suffer damage.

 \rightarrow Connect the thermal overload protector installed in the winding.

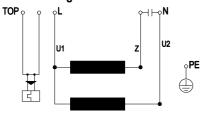
The motors are equipped with thermal overload protectors to protect the devices.

Check to make sure that the thermal overload protector is correctly connected before each operation.

Failure to connect the thermal overload protector correctly will invalidate your warranty claim.



4.4 Connection diagram



TOP	2x gray
U1	blue
Z	brown
U2	black
PE	green/yellow



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4.5 Checking connections

- ⇒ Ensure isolation from supply (all phases).
- ⇒ Make sure a restart is impossible
- ⇒ Check the cables for proper fit.

4.6 Switching on the device

The device may only be switched on if it has been installed properly and in accordance with its intended use, including the required safety mechanisms and professional electrical hookup. This also applies for devices which have already been equipped with plugs and terminals or similar connectors by the customer.



WARNING Hot motor housing Risk of fire

- → Ensure that no combustible or flammable materials are located close to the fan.
- ⇒ Before switching on, check the device for visible external damage and make sure the protective devices are functional.
- Check the fan's air flow paths for foreign matter and remove any foreign matter found.
- ⇒ Apply the nominal supply voltage.



Damage to the device from vibration Bearing damage, shorter service life

- \rightarrow Low-vibration operation of the fan must be ensured over the entire speed control range.
- → Severe vibration can arise for instance from inexpert handling, transportation damage and resultant imbalance or be caused by component or structural resonance.
- → Speed ranges with excessively high vibration levels and possibly resonant frequencies must be determined in the course of fan commissioning.
- → Either run through the resonant range as quickly as possible with speed control or find another remedy.
- → Operation with excessively high vibration levels can lead to premature failure.

4.7 Switching off the device

- ⇒ Disconnect the device from the power supply at the supply line's main switch.
- > When disconnecting, be sure to disconnect the ground connection last.

5. MAINTENANCE, MALFUNCTIONS, POSSIBLE CAUSES AND REMEDIES

Do not perform any repairs on your device. Send the device to ebmpapst for repair or replacement.



WARNING

Live terminals and connections even with device switched off Electric shock

→ Wait five minutes after disconnecting the voltage at all poles before opening the device.

CAUTION

Electric charge on capacitor after device is switched off Electric shock, risk of injury

 \rightarrow Discharge the capacitors before working on the device.

CAUTION

The motor restarts automatically when operating voltage is applied, e.g. after a power failure. Risk of injury

- \rightarrow Keep out of the device's danger zone.
- → When working on the device, switch off the line voltage and ensure that it cannot be switched back on.
- \rightarrow Wait until the device comes to a stop.
- → Install the externally wired thermal overload protector in the control circuit so that following a malfunction the motor does not switch on again automatically after cooling off.



If the device is out of use for some time, e.g. when in storage, we recommend switching it on for at least two hours to allow any condensation to evaporate and to move the bearings.

Malfunction/fault	Possible cause	Possible remedy
Impeller not running smoothly	Imbalance in rotating parts	Clean the device; replace it if imbalance persists after cleaning. Make sure no weight clips are removed during cleaning.
Motor not turning	Mechanical blockage	Switch off, isolate from supply and remove mechanical blockage.
	Line voltage faulty	Check line voltage, restore power supply.
	Faulty connection	Isolate from supply, correct connection; see connection diagram.
	Thermal overload protector activated	Allow motor to cool off, locate and rectify cause of error, release restart lockout if necessary
	Impermissible point of operation	Check point of operation
Motor overtemperature	Ambient temperature too high	Reduce ambient temperature if possible
	Deficient cooling	Improve cooling



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In the event of further malfunctions, contact ebm-papst.

5.1 Vibration testing

Checking of fan for mechanical vibration based on ISO 14694. Recommendation: Every 6 months. Max. vibration severity is 3.5 mm/ s, measured at the motor fastening diameter on the motor support plate in the direction of the motor axis of rotation and perpendicular to this.

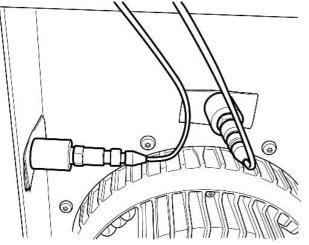


Fig. 1: Example illustrating vibration measurement. The arrangement of the sensors depends on the device concerned and the installation situation.

5.2 Cleaning

NOTE

Damage to the device during cleaning

Malfunction possible

How to check

- → Do not clean the device using a water jet or high-pressure cleaner.
- → Do not use any acid, alkali or solvent-basedcleaning agents
- → Do not use any pointed or sharp-edged objects for cleaning

How often

What action?

5.3 Safety inspection

What to check

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Contact Visual inspection At least every Repair or protection replacement of 6 months cover for device intactness or damage Visual inspection At least every Replacement of Device for damage to 6 months device blades and housing Fastening the Visual inspection At least every Fasten cables 6 months Fastening the Visual inspection At least every Fasten protective earth 6 months terminal Insulation of Visual inspection At least every Replace cables cables for 6 months damage

Impeller for wear/deposits/ corrosion and damage	Visual inspection		Clean impeller or replace device
Abnormal bearing noise	acoustic	At least every 6 months	Replace device

5.4 Disposal

For ebm-papst, environmental protection and resource preservation are top priority corporate goals.

ebm-papst operates an environmental management system which is certified in accordance with ISO 14001 and rigorously implemented around the world on the basis of German standards.

Right from the development stage, ecological design, technical safety and health protection are fixed criteria.

The following section contains recommendations for ecological disposal of the product and its components.

5.4.1 Country-specific legal requirements



NOTE **Country-specific legal requirements**

Always observe the applicable country-specific legal regulations with regard to the disposal of products or waste occurring in the various phases of the life cycle. The corresponding disposal standards are also to be heeded.

5.4.2 Disassembly

Disassembly of the product must be performed or supervised by qualified personnel with the appropriate technical knowledge. The product is to be disassembled into suitable components for disposal employing standard procedures for motors.



WARNING

Heavy parts of the product may drop off. Some of the product components are heavy. These components could drop off during disassembly.

This can result in fatal or serious injury and material damage.

 \rightarrow Secure components before unfastening to stop them falling.

5.4.3 Component disposal

The products are mostly made of steel, copper, aluminum and plastic. Metallic materials are generally considered to be fully recyclable. Separate the components for recycling into the following categories:

- Steel and iron
- Aluminum
- Non-ferrous metal, e.g. motor windings •
- Plastics, particularly with brominated flame retardants, in accordance with marking
- Insulating materials •
- Cables and wires
- Electronic scrap, e.g. circuit boards

Only ferrite magnets and not rare earth magnets are used in external rotor motors from ebm-papst Mulfingen GmbH & Co. KG.

Ferrite magnets can be disposed of in the same way as normal iron ⇒ and steel.

Electrical insulating materials on the product, in cables and wires are made of similar materials and are therefore to be treated in the same manner.

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The materials concerned are as follows:

Miscellaneous insulators used in the terminal box

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- Power cables
- Cables for internal wiring
- Electrolytic capacitors

Dispose of electronic components employing the proper procedures for electronic scrap.



 \rightarrow Please contact ebm-papst for any other questions on disposal.



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